

# UNITED STATES DISTRICT COURT District of Rhode Island POSITION VACANCY ANNOUNCEMENT - November, 2015

**POSITION TITLE:** Programmer/Systems Administrator

**POSITION TYPE:** Permanent, Full-Time

**LOCATION:** U.S. District Court and U.S. Probation Office, Providence, Rhode Island

**SALARY RANGE:** CPS 28-29 (\$61,369 – \$118,654)\*

\*Starting salary usually in the low to middle portion of the range provided above, depending on qualifications and experience. If hired at CL28, promotion to the higher level, budget allowing and when determined qualified, would be available without further

competition.

**OPENING DATE:** November 13, 2015

**CLOSING DATE:** Open until filled, with preference given to applications submitted by

Friday, December 18, 2015.

## **POSITION OVERVIEW:**

Be part of the federal judiciary where high level, cutting edge technology serves the administration of justice! The Information Technology Office of the U.S. District Court and U.S. Probation Office for the District of Rhode Island in Providence, are seeking qualified applications for the position of Programmer Systems Administrator. The District of Rhode Island has two buildings that house the Court and the Probation Office in Providence, providing services to almost 90 employees. The office is headquartered in the District Clerk's Office in Providence. The IT Office is an exciting, innovative, and fast-paced environment designing IT solutions and providing assistance to judges and court personnel in the administration of justice. This position will join a staff of four technology professionals and will report to the Chief Deputy Clerk and Deputy Chief US Probation Officer.

As such, the incumbent will be joining a small, but highly motivated team in a dynamic environment to design and develop mission-critical software solutions. The position provides automation support to the two units and works with both major national systems and those developed or customized for local use. The incumbent is responsible for coordinating with the IT Team in the development and implementation of an automation plan which will enhance all operations of the Court and Probation Office. The incumbent assists in the planning, acquisition, application, operation, integration, and maintenance of all automated systems, equipment, and networks operating within both court units.

## SUMMARY OF RESPRESENTATIVE DUTIES AND RESPONSIBILITIES:

- Design, develop, implement, and support application software.
- Analyze existing national information systems and design and develop local customizations.
- Assist in day-to-day help desk duties and responsibilities, which include the following: Installing
  and maintaining PCs, mobile devices, and related equipment depending on the needs of the
  office; troubleshooting software and hardware associated problems; day-to-day system backups;
  monitoring operation of equipment and systems.
- As part of the IT team, assist in developing short and long-range automation improvement plans
  for the court unit, ensuring changes can be implemented with minimal disruption. Assist in
  developing justifications for system upgrades, equipment and operations. Evaluate software and
  hardware. Negotiate with vendors. Track trends in technology.
- Install or assist in the installation of new or revised releases of national and court-specific applications. Assist users in the understanding of new technical systems, document procedures, and participate in the planning and implementation of training programs for users.
- Prepare and maintain the documentation of all locally-developed software used on-site.
   Document technical operating procedures for systems staff.
- Work closely with information technology professionals within the district and circuit to ensure
  operational integration and efficiency. Interact with IT professionals at the AO and counterparts in
  other districts to exchange information on new developments and refinements.

# **MINIMUM QUALIFICATIONS:**

The successful candidate must possess good judgment, maturity and tact; be dependable, responsible and maintain confidentiality; be a proactive self-starter and demonstrate initiative in problem solving; be able to work quickly and harmoniously with others in a team-based environment; and present a poised, professional appearance and demeanor at all times. This position requires exceptional ability to communicate, articulate, and relate to coworkers and others with professionalism and integrity, as well as superb organizational, people and time-management skills with the ability to juggle many changing priorities and demands at the same time.

#### Must also possess the following:

- Thorough knowledge of theories, principles, practices, and usage of computer hardware and software;
- Experience in the development and support of application software.
- Experience in the development and support of Intranet/Internet websites
- Ability to analyze, evaluate, and determine automation needs including planning to implement systems to meet those needs.

# PREFERRED QUALIFICATIONS:

- Experience in Active Directory Windows domain networks;
- Knowledge and experience with HTML and IIS:
- Knowledge and experience working with scripting languages such as JavaScript or equivalent;
- Knowledge of server virtualization (Hyper V preferable);
- Experience with dynamic Web content technology such as ASP.NET and CGI/Perl;
- Knowledge of relational database fundamentals and experience with database management systems, such as SQL Server and Informix;
- Experience with WordPress
- Experience with SharePoint
- Experience with Visual Basic and Visual Studio
- Knowledge of Linux;
- Experience with IBM Websphere, Hibernate, JavaServer Faces, JavaBeans, and Web Services
   (Java)
- Experience with SAP Business Objects

# **GENERAL AND SPECIALIZED EXPERIENCE:**

A bachelor's degree in Computer Science or a related field is preferred. In addition, candidates must possess at least three years general experience within the information technology environment and at least two years specialized experience, defined as: progressively responsible experience designing, implementing or maintaining computer systems that included the completion of computer project assignments involving systems analysis, computer programming, systems integrations, and information technology project management.

## **ADDITIONAL INFORMATION:**

- Applicants must be a U.S. citizen or be eligible to work in the United States.
- Employees of the United States District Court are "At Will" employees and are required to adhere to a Code of Conduct for Judicial Employees.
- The selected candidate will be subject to a background check (including references, criminal history, and credit history) as a condition of employment. The person selected for this position will also be required to submit fingerprints for an FBI background check.
- All appointments are subject to mandatory electronic funds transfer for payment of net pay.

# **HOW TO APPLY:**

Applicants must submit an application, cover letter, resume, and references. At this time, we are required to have a hard-copy application with signature as part of the application packet.

Our application and benefits information can be found on our web site at: <a href="http://www.rid.uscourts.gov/menu/generalinformation/employment/appointmentforms/ao78.pdf">http://www.rid.uscourts.gov/menu/generalinformation/employment/appointmentforms/ao78.pdf</a>

Note: Incomplete application packets may not be considered.

Mail, email\* or hand-deliver your application materials to:

U.S. District Court
Attn: Human Resources, #15-03
One Exchange Terrace
Providence, RI 02903-1779
HR@rid.uscourts.gov

\*Please include #15-03 in the subject line of your email. All documents should be in Adobe PDF format.\*

Only applicants who are selected for interviews will be contacted by the Court. The Court reserves the right to modify the conditions of this job announcement, to withdraw the job announcement, or to fill the position sooner than the closing date, any of which actions may occur without prior written notice or other notice.

THE UNITED STATES DISTRICT COURT IS AN EQUAL OPPORTUNITY EMPLOYER